



FESTIVAL ARENA

INTERCONTINENTAL®

DUBAI FESTIVAL CITY

Emergency Procedure & Evacuation Plan

Purpose:

Provide directional guidance in the event of an evacuation requirement at Festival Arena area.

Scope:

Upon any major incident occurring whereby the onsite Security in charge or on the directions of authoritative management orders to evacuate the ground, the IHG Safety & Security team will be responsible for the safe direction and assembly of crowd within the confines of Festival Arena.

Emergency Contact Number:

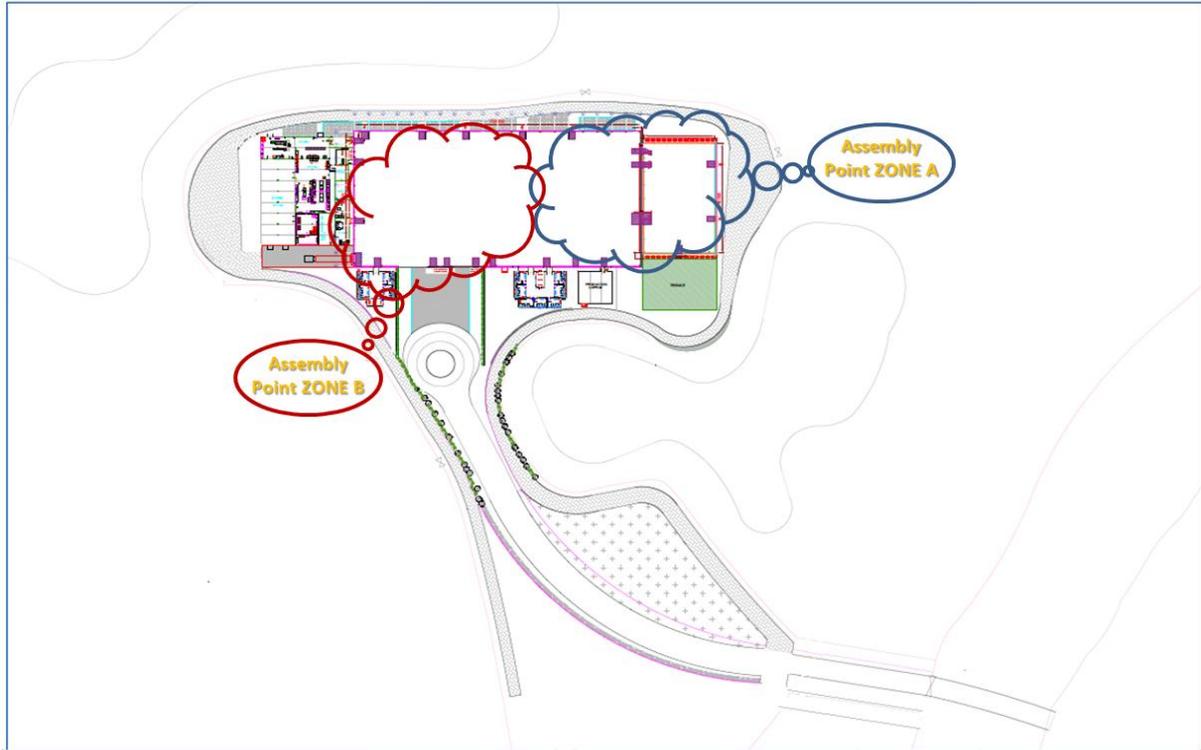
IHG InterContinental Control Room: **+971 4 701 1009**

Emergency Procedure and Evacuation Plan

Control Line:

- IHG Safety & Security Manager on Duty remains in-charge until relieved by Executive Member
- Crisis Management Team will remain the same as of those for IHG-Dubai Festival City properties
- Emergency Response Team comprises of Safety & Security, Engineering and Venue Management

Assembly Points: The Assembly Points A & B are located on the following diagram:



General Emergency Evacuation Plan:

If Authorities recommend the evacuation of Festival Arena, the following plan will be put into effect:

1. Evacuation announcement will be made by IHG Safety & Security
2. The Safety and Security Manager on duty will take overall charge of the situation until such time he is relieved by a Senior Manager or Executive Member in the event of full evacuation.
3. Security team will direct the crowd control to safe evacuation to ensure avoiding the lake areas.
4. Crisis Management Team/ Emergency Response Team will assist crowd, especially physically challenged and elderly to assembly points until the area is declared clear by the authorities.
5. Upon ensuring all crowds are evacuated to designated assembly point areas, Security members will ensure the crowd stays at designated points until the area is declared clear by the authorities.
6. The decision of re-entry will be decided by the Crisis Management Team and the authorities.
7. If the emergency incident escalates and Festival Arena cannot be declared clear by authorities for an extended period, crowd will be guided by Security to exit points or car park areas.

Security Considerations

- Due to Festival Arena terrain wherein a lake is present within outside parameters, security officers will be assigned on each point of egress to ensure that evacuated crowd are directed to designated assembly points and prevent incidents of crowd going to lake areas.
- All parameter gates that will not be used as point of egress due to safety and risk issues will be locked with chains and pad locks by security to ensure they remain inaccessible.
- All designated emergency exits will be unlocked and manned by security in advance of the events' operational hours till a pre-determined time suitable to both the Venue teams and organiser.